## The ticket booking process video is uploaded at <a href="https://we.tl/t-PdOsjBwePH">https://we.tl/t-PdOsjBwePH</a>

The ticket booking steps of bookme.pk:

## Bookme.pk Web & Mobile App:

- 1) Open <u>bookme.pk</u> on your browser or download <u>bookme.pk</u> app and click HBL PSL tickets
- 2) Choose match of your choice
- 3) Click on your favorite match of PSL
- 4) Colorful stadium map will show all the available enclosures along with each enclosure ticket price of the chosen match
- 5) Click on the ticket price of your choice
- 6) Now you will be in your chosen enclosure
- 7) Select the available seat from the enclosure
- 8) Every enclosure seating is managed with social distancing.
- 9) Your selected seat will be yellow in color
- 10) Ticket price will be shown you on right column
- 11) The next step will take you to enter your personal details
- 12) Enter the relevant personal required details. Name, CNIC and OTP
- 13) You need to enter the details of every single ticket you book.
- 14) From here you will go to the next slide to pay for the booked ticket (s)
- 15) Choose your preferred payment method from credit/debit cards to mobile wallet of shop payment
- 16) You can then make a payment.
- 17) As soon as you make payment, you will receive e-ticket in SMS and email address.

## **Phone Booking Process:**

- 1) Customer will call Bookme Helpline Number: 0313-7786888
- 2) Customer support agents will request details from customers regarding match choice and price range.
- 3) Once confirmed, the customer support agent will confirm seat detail to the customer and request phone number and CNIC details.
- 4) Once confirmed, a token number will be shared to the customer's mobile number.

- 5) That token number can be paid at any Jazzcash/Easypaisa shop across Pakistan.
- 6) As soon as the payment is made, the customer will receive an e-ticket code in SMS from 93003 along with a QR code URL.
- 7) Customers can either get that QR code printed or simply show the SMS at the entry gate and enter the venue.